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Our office strives to provide the highest quality dental care at affordable prices. Our patients receive prompt attention and excellent service. We believe that a satisfied patient returns for additional services, refers other to the practice and pays their bill promptly. To help maintain a good relationship with our patients, this office has adopted a written financial policy. The purpose of this policy is to eliminate confusion or misunderstanding concerning financial arrangements offered by our office. Our office communicates this policy to each patient.

For those with insurance benefits, we are happy to bill your insurance AS A COURTESY TO YOU. Please note that your insurance contract exist solely between you and your insurance carrier. **WE WILL FILE YOUR INSURANCE CLAIM, BUT WE CANNOT GUARANTEE ANY BENEFITS.** Your insurance plan is a benefit to you that helps dental therapies. These benefits assist with treatment but may not cover all services needed in order to restore your dental health. Any questions or comments regarding your benefits should be directed to your insurance carrier.

Per our office policy, we will be collection estimated patient co pays for all basic and major services (multiple fillings, crowns, partials, bridges, etc...) the day the services are rendered. We are contracted with Care Credit to provide our patients with 0% interest payment options. See your treatment coordinator for details including a monthly payment estimation for your treatment plan.

\_\_\_\_\_ Dr. Martin and Hygienist block out their schedule specifically for you when appointments are made. If you are unable to keep your appointment and need to reschedule less than 24 hours before your scheduled time, there will be a \$50 cancellation fee.

\_\_\_\_\_ Delinquent accounts will be sent to a collection agency. I understand that if my account becomes 90 days delinquent and is sent to a collection agency that I will be responsible for all collection agency fees as well as court costs and attorney fee associated with the collections of this account.

I understand and agree that (regardless of my insurance status); I am ultimately responsible for the balance of my account and for any services rendered. I have read and understand all of the information provided within this policy and I will notify you of any changes in my insurance if applicable.

Signature